

Dennis Frazee DDS, Nasim Olabi DDS,MSD,Sara Viernes DDS

OFFICE POLICY REGARDING PATIENT BEHAVIOR

Our office strives to provide your child with the highest quality of care using up to date techniques and materials in a safe, friendly environment with our experienced and caring staff. Our goal is to improve and maintain the oral health of every patient.

However, the situation arises that your child may need dental treatment. Dr. Sara and the staff will work diligently to discuss treatment needed with you, and answer any questions you may have regarding the treatment your child needs. We provide the following guidelines to you for the treatment Dr. Sara has verbally discussed with you. If you have any further questions or concerns regarding these guidelines, please feel free to ask Dr. Sara or one of our staff members at anytime.

Treatment

We want the dental treatment experience for your child to be one with honest and sincere concern for their comfort and understanding. Dental appointments can be an anxious experience due to past treatment, a child's own fears about strange situations, and a parent's unique dental experiences. We strive to create an experience that empowers your child to handle and cope with the uniqueness of each situation as is appropriate for their age and understanding. We use various techniques of communication, distraction, verbalization, and the use of nitrous oxide to accomplish these goals.

Dental treatment over the years has changed significantly and many procedures can be done without pain, and utilizing techniques that minimize discomfort to the patient. We utilize our staff to provide one on one concern for each patient's treatment needs, both inside the mouth and to handle their fears and anxiety. We validate your child's fears about treatment, and help them cope with the anxiety by being supportive and reassuring.

Every child is unique in their ability to handle new experiences, and we need their undivided attention to communicate with them effectively. Therefore, we ask parents to wait in the reception room during your child's appointment. This allows Dr. Sara to establish a relationship with your child. When a parent is present a child will divide their attention between multiple people in the treatment room, and it becomes difficult to gain their trust and cooperation. Most studies children will handle the situation better without the parent present, and usually cooperate more readily and effectively during treatment. One of our highly trained staff members will accompany your child from the reception room to the treatment area, and return them to your care when treatment is finished. We ask that you remain in the reception room to await your child's return.

I, parent or guardian of _____(child's full name),
acknowledge that Dr. Sara Viernes has explained the above policy to me along with the recommended treatment and all my questions have been answered satisfactorily. I authorize treatment for the above named child.

Signed Parent or Guardian Relationship to patient Date

I have discussed the above policy with the above named parent or guardian and answered and questions to the best of my ability.

Sara P. Viernes DDS, P.C. (or representative) Date